

Release the Shackle

1. Press **enter** to turn on your DisplayKEY.
2. Scroll to the **RELEASE SHACKLE** menu option and press **enter**.
3. Enter the 4-digit SHACKLE code and press **enter**.
4. Point your DisplayKEY at the iBox.
5. Push down on the shackle and then pull up for iBox BT LE and iBox BT. The iBox shackle releases automatically. To completely remove the shackle from the classic iBox keybox, repeat the procedure.

Read a KeyBox

1. Press **enter** to turn on your DisplayKEY.

2. Scroll to the **READ KEYBOX** menu option and press **enter**.
3. Press **2** to select **NEW READ**.
4. Enter the 4-digit SHACKLE code and press **enter**.
5. Point your DisplayKEY at the keybox. The showing entries display the agent's key serial number and the date and time the listing was shown.
6. Press **enter** to view the agent's name and phone number.

Battery Status

Check your DisplayKEY battery status:

1. Press **enter** to turn on your DisplayKEY.
2. Scroll to the **BATTERY STATUS** option and press **enter**. The DisplayKEY battery level is displayed.

Support

Use any of the following to contact support.

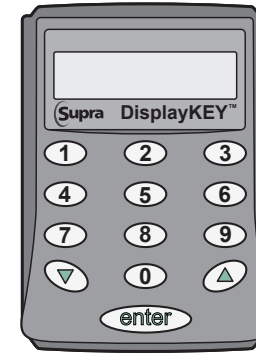
| | |
|---------|--|
| Website | www.supraekey.com |
| E-mail | suprasupport@fs.utc.com |
| Phone | 1-877-699-6787 |

To view the user manual, training videos, and more go to www.supraekey.com and select the Customer Support tab and [DisplayKEY Resources](#).



DisplayKEY

Wallet Guide



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DisplayKEY Buttons

| | |
|-------------------|--|
| Enter | Turns the key on, selects a menu option, or accepts a code. Press enter a second time and hold for 2 seconds to turn on the backlight. |
| Down arrow | Scroll through the menus or backspace when entering a code. |
| Up arrow | Scroll through the menus. |
| Enter + 1 | Resets the DisplayKEY. |

Connect Cradle

The DisplayKEY cradle charges and updates your DisplayKEY. Follow the setup instructions included with your cradle.

Perform an eSYNC

To perform an automatic eSYNC, place your DisplayKEY on the cradle before midnight each night.

Important! Your cradle must be connected to a power source and either an open Internet connection or a phone line.

You can also perform a manual eSYNC at any time to update your DisplayKEY.

1. Press **enter** to turn on your DisplayKEY.

2. Scroll to the **MANUAL ESYNC** option and press **enter**.
3. Place the DisplayKEY in the cradle.
4. The eSYNC is completed when the KEY UPDATED status is displayed.

Obtain and Enter an Update Code

If you miss an automatic eSYNC, you can obtain an update code from the voice access system.

1. Call 1-888-968-4032.
2. When prompted, enter your DisplayKEY serial number and your PIN code followed by the # on the telephone.
3. Press **1** for an update code.
4. Press **enter** to turn on your DisplayKEY.

5. Scroll to the **INPUT UPDATE OR CBS** option and press **enter**.
6. Press **1** for INPUT UPDATE.
7. Enter the update code and press **enter**.

Open Key Container

1. Press **enter** to turn on your DisplayKEY.
2. Scroll to the **OBTAIN KEY** menu option and press **enter**.
3. Enter your 4-digit PIN code and press **enter**.
4. Point your DisplayKEY at the keybox.
5. When prompted, press up on the bottom of the keybox to release the key container.