

SupraWEB Single Sign-On (SSO) Instructions

Supra offers a Single Sign-On (SSO) for keyholders. If you have a user ID and password set up previously, you will continue to use that user ID and password to log in to SupraWEB.

If you need to set up a new user ID and password, follow these instructions.

Password Guidelines

To create your user ID and password, follow these guidelines:

- The user ID must be at least three (3) characters and a maximum of 60 characters.
- It can only contain the special characters @ . _ - to accommodate characters used in email addresses. Special characters are not allowed in the first or last character. For example, 'joanthompson' would be a valid user ID as would 'joanthompson@utc.com' but '@joanthompson' would not. Your password is case sensitive and must be at least 8 characters long.
- It must start with a letter and must contain at least one number.

Note: When possible, it's a good idea to use some variation of a user name you are already using, such as your initials followed by your NRDS number, your MLS login, or your email address.

Set Up SSO user ID and password

1. Go to www.supraekey.com.
2. Select **SupraWEB Login for Real Estate Agents**.

Supra

Problem accessing our site? Contact us

Manage your profile Register

Login

User ID : *

Password : *

Forgot Password?

Remember User ID

Login

Welcome to the UTC Single Sign-On (SSO) page.

Registered SupraWEB users: Simply enter your current user name and password.

New SupraWEB users: Please click register to setup a new user.

New User Registration

First time user? Please create an account now.

Register

SupraWEB Single Sign-On



3. Click the **Register** button to register for a login.
4. Fill out the *User Registration* application screen.

United Technologies
Climate | Controls | Security

User Registration

Fields marked with * are required

Please provide the following information

First Name *

Middle Initial

Last Name *

Email Address * ⓘ

Confirm Email Address *

Please choose a user ID and password

User ID * ⓘ

Password * ⓘ

Please confirm password *

Please select and answer your password challenge

Password challenge 1 *


Challenge Response 1 *

Password challenge 2 *

Challenge Response 2 *

This is used to verify your identity in the event you forgot your password.

Please enter the characters shown in the Image below (Case Sensitive)

 Enter the code shown *

By clicking "Submit", you indicate that you agree to the [Terms of Use](#)

SSO User Registration Screen

5. After filling out all of the information on the screen, scroll down and click **Submit** and a confirmation page is displayed.
6. Click **Continue** to return to the SSO login page. An email is sent to confirm your registration.
7. Log in with your new user ID and password and click **Login** and the Welcome to SupraWEB screen displays.

Note: The first time you log in with your user ID and password, your key serial number, PIN, and Board/ Association (select from a dropdown list) are required.

In the future, to log in into SupraWEB only the new user ID and password are required. If you have any questions about logging in to SupraWEB, please contact Support at 1-877-699-6787.