

# How to *Change the eKEY<sup>®</sup> App PIN Code*

Click on a platform

**Android<sup>™</sup>**



**Apple<sup>®</sup>**




**BlackBerry<sup>®</sup>**



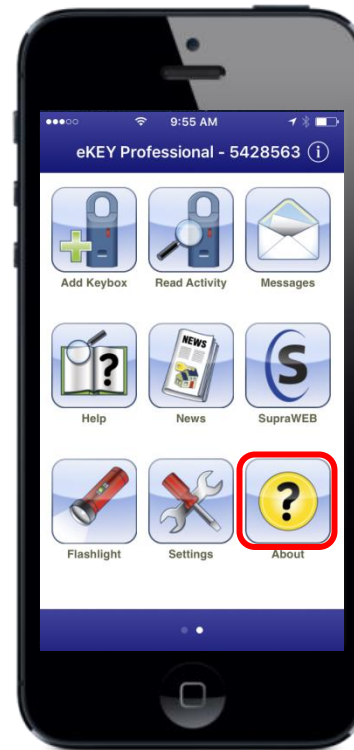
# How to *Change the eKEY App PIN* on Android and Apple Products

## Android Apple

**Note:** These are general instructions and your experience may differ depending on your device and/or operating system.

1. Tap **About**.
2. Tap menu button or the three dots and tap **Change PIN**.
3. Enter the current PIN.
4. Enter the new PIN twice.  
**Note:** On Apple products, if the PINs don't match or if it is the same as the old PIN a  appears in the top right corner. *Retry.*
5. Tap **Enter** or **Save**.
6. Tap **OK** to exit.


## 1. Tap **About**.



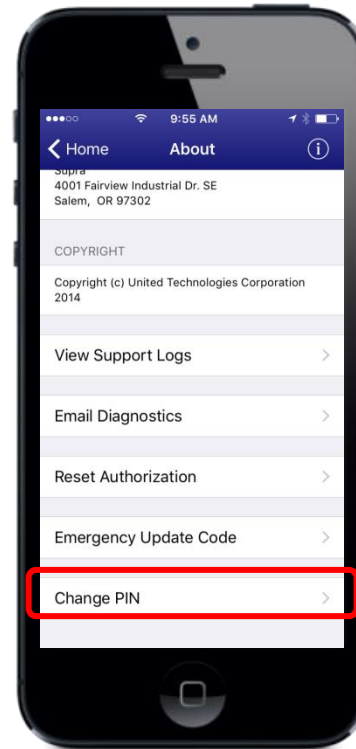
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## 2. Tap **Change PIN**.



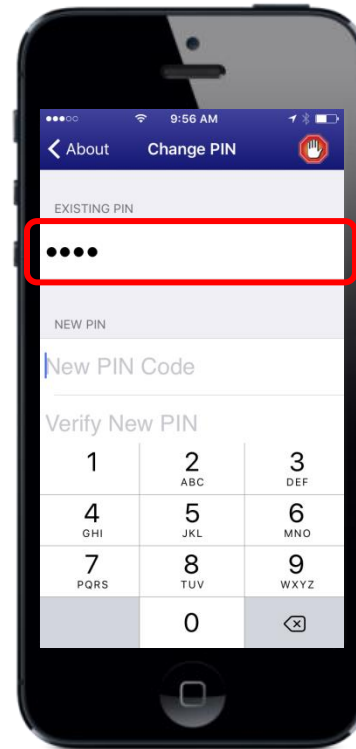
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## 3. Enter the current PIN.



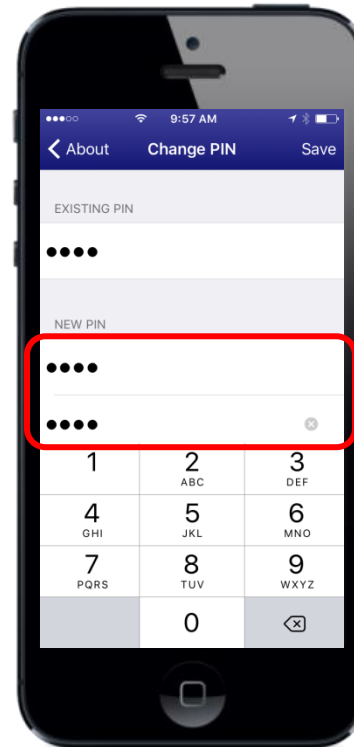
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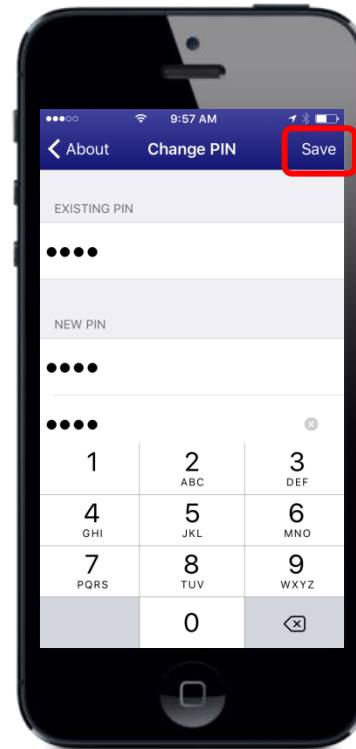
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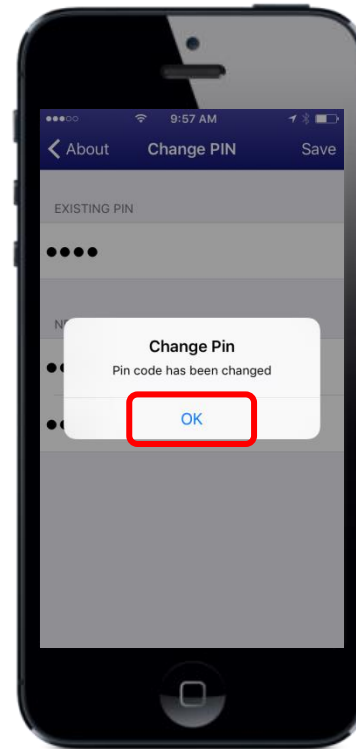
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## 6. Tap **OK**.



# How to *Change the eKEY App PIN* on a BlackBerry®

## BlackBerry®

**Note:** These are general instructions and your experience may differ depending on your device and/or operating system. You must have cell/data coverage.

1. On your BlackBerry, navigate to **www.supraekey.com**.
2. Select **SupraWEB Login for Real Estate Agents**.
3. Enter the user ID and password and select **Login**.
4. Select **Change PIN** in the QUICK LINKS section.
4. Enter the current PIN code, new PIN code and re-enter to confirm.
4. Select **Save**.
4. On the BlackBerry device, from the main eKEY screen press the **Menu** button.
4. Select **Update Key** to have the new PIN code delivered to the eKEY software.





For the latest information, visit us at [www.supraekey.com](http://www.supraekey.com) and select the **Customer Support** tab.

For more information on compatible phones and tablets, select the **Compatible eKEY Devices List** button on the [www.supraekey.com](http://www.supraekey.com) home page.



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